

Cancellation Notice

Pursuant to section 82
Australian Consumer Law

Right to Cancel This Agreement within 10 Business Day Cooling Off-Period

You have the right to cancel this agreement without any reason within 10 business days from and including the day after you signed or received this agreement.

Extended Right to Cancel this Agreement

If the supplier has not complied with the law in relation to an unsolicited consumer agreement, you also have a right to cancel this agreement by contacting the supplier, either orally or in writing. You should REFER TO THE INFORMATION ATTACHED TO THIS AGREEMENT. In some situations, you have up to 6 months to cancel this agreement.

To cancel this agreement in writing, you may complete this notice and send it to the supplier. You can also write a letter, fax or email and send it to the supplier.

Supplier Details (to be completed by Supplier)

Name: DIRECT SALES AUSTRALIA ("the Supplier")
Address: 182-184 COWPER STREET
WARRAWONG NSW 2502
Telephone: 1800 547 297 Email: directsalesaustraliaptlytd@gmail.com

Date of Agreement: ("the Agreement")

Type of goods / services supplied under this Agreement: KIRBY HOME CARE SYSTEM	Cost of goods / services: \$ Inc GST
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Consumer Details

Name (s) :
Address:
..... Postcode: State:

I HEREBY ADVISES THE SUPPLIER THAT I CANCEL THE AGREEMENT pursuant to s 82 of the Australian Consumer Law

Signed by the customer(s)

Date: / /

Note: You, the Customer, MUST return to the supplier any goods supplied under the Agreement or arrange for the goods to be collected by the Supplier.

Important Information about Your Cooling Off Rights under section 82

Ten Business day Cooling Off Period

You may cancel the agreement without penalty at any time during the period that is 10 business days from the start of the cooling off period.

If the agreement was negotiated by telephone, the cooling off period starts on the first business day after you receive the written contract. Otherwise, the cooling-off period begins on the first business day after you signed the contract.

Extended Cooling-Off Period

The cooling off period is extended to three (3) months after the start of the cooling off period if we:

- (1) Visited you without prior appointment:
 - i. at any time on a Sunday or a public holiday;
 - ii. outside the hours of 9.00am - 5.00pm on a Saturday; or
 - iii. outside the hours of 9.00am - 6.00pm on any other day.
- (2) Did not clearly disclose the purpose of our visit, did not advise you that we are obliged to leave your premises upon request or did not provide identification details; or
- (3) If we did not immediately leave your premises when you ask us.

The cooling off period is extended to six (6) months if:

- (1) we did not provide you with information about your cooling-off rights; or
- (2) our contract does not comply with the requirements of the Australian Consumer Law

How to Cool Off

You may exercise your right to cool off and terminate the agreement by completing the enclosed cooling-off notice and returning it to us. You may return the notice by any of the following means:

- Delivering it personally to us;
- Delivering/posting it to us at address provided in the contract: 182-184 COWPER STREET
WARRAWONG NSW 2502
- Emailing us at the email address given in the contract: directsalesaustraliaptlytd@gmail.com
- By calling us on the telephone number given in the contract: 1800 547 297 or by telling us or one of our sales representatives in person.

Effect of Termination

If you elect to terminate the Agreement during the cooling-off period, the Agreement is treated as if it never existed.

Further Information

If you require any additional information about your rights as a consumer and the cooling-off period, you should contact the Australian Competition and Consumer Law Commission, or your State/Territory Consumer Protection Authority. You may also visit the Australian Consumer Law website at: <http://www.consumerlaw.gov.au/content/Content.aspx?doc=home.htm>

I/WE Acknowledge receiving a copy of this notice:

Date